

## Deleting personal data Data Protection Act

## Introduction

The Data Protection Act 2018 (the DPA) is based around eight principles of good information handling. These give individuals and businesses specific rights in relation to their personal information and place certain obligations on those organisations that are responsible for processing it.

An overview of the main provisions of the DPA can be found in The Guide to Data Protection on the ico.org website.

This document represents the policy for CPR Computer Recycling.

This document explains what we to do to make sure we comply with the DPA when we delete personal data.

## What the DPA says

The DPA does not define 'delete' or 'deletion' – but a plain English interpretation implies 'destruction'. In the days of paper records it was relatively easy to say whether information had been deleted or not, for example through incineration.

The situation can be less certain with electronic storage, where information that has been 'deleted' may still exist, in some form or another, within an organisation's systems.

The deletion of personal data is an important activity in data protection, given the fifth data protection principle's requirement that "personal data processed for any purpose or purposes shall not be kept for longer than is necessary for that purpose or those purposes".

## **CPR Computer Recycling Policy**

In all cases an CPR do not copy or retain or even view any data found on any media received.

Al Computer Hard Drives, NAS Drives, Flash Drives and Optical media such as CD's and DVD's are securely wiped through a triple layer formatting process upon receipt.

Once the data has been wiped, manual security scans are carried out on all media so as to ensure that no data, hidden or otherwise, can be retrieved.

In the case of Personal Computer hard drives, these are then re-mounted and re-installed with the Manufacturers factory based operating system which completes a further hard drive format prior to installation.

If you need any more information about this or any other aspect of data protection, please contact the Information Commissioners Office, or visit our website at www.ico.org.uk.